PatientWisdom, Inc. is a company with digital solutions that **humanize the experience and delivery of care by listening to the people involved**: patients, providers, and community members.

**Availability of Solutions**

- **PatientWisdom**: Understand what matters to each patient, ahead of clinical encounters, and transform the delivery of care.
- **ProviderWisdom**: Obtain real-world insights from clinicians, staff, and trainees to enhance engagement and alignment, address burnout and improve care.
- **CommunityWisdom**: Prioritize community perspectives to strategically develop or partner with programs and services that people will actually use.

**Benefits**

- Understand real-world stakeholder perspectives
- Leverage communication science to turn transactions into relationships
- Foster patient, provider and team loyalty
- Do better without taking longer

**Eligibility**

- Members of The Center for Health Affairs
- Customers of CHAMPS Group Purchasing and CHAMPS Oncology
- Nationwide

**Contact**

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Contact the Essentials Team to get started!
Understanding a patient’s perspective optimizes care, but most clinicians do not have time to learn what matters to patients. This can reduce the quality and effectiveness of care, diminish the patient and clinician experience, and discourage patients from viewing their provider as a long-term health partner.

PatientWisdom engages patients by making it safe and easy to share essential perspectives, and clearly presents an inSIGHT summary for clinicians — via the EHR — to improve each encounter. In just 15 seconds, clinicians prime the workflow with a deeper understanding of what matters to their patients as people and avoid wasting time on pathways that fail to meet real needs.

**Increase engagement**
Deliver real patient-centered care by focusing on what matters

**Optimize care**
Save time, avoid waste, increase reimbursement, reduce no-shows

**Improve experience**
Create relationships that drive patient and provider loyalty

PatientWisdom helps patients tell, care teams listen, and organizations learn.

Before seeing the care team, patients share perspectives about what matters to them as people.

Clinicians take 15 seconds to review the summary, and do better without taking longer.

Administrators see population-level reports, curated to drive learning and improvement.

Improve experience and outcomes by helping busy clinicians understand what matters to their patients

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**inSIGHT summary presented to clinicians**

**15 seconds**
for busy clinicians to view the inSIGHT summary

**95%**
of visits using PatientWisdom rated as going 'extremely well'

[vs 81% baseline]